



# HOVE JUNIOR SCHOOL

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Dear Parents/Carers,

## **Hove Junior School will be using Arbor Parent Portal & App**

Arbor Parent Portal is a free-to-download app. It is easy, safe and convenient to use.

The Arbor App lets parents track your child's attendance, update your contact details and give parental consents e.g. photo permissions/walk home alone permissions/trip etc.

### **What is the Parent Portal?**

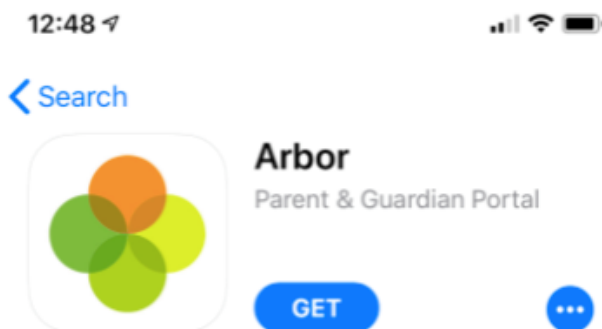
The Parent Portal is our version of Arbor accessible to guardians on a laptop or computer.

**IMPORTANT; Once you have received the welcome email from school, you must first log in via a computer or tablet to set up your account, this link will expire after 96 hours. After this stage, then you can download the app.**

### **What is the Arbor App?**

The Arbor App is the mobile version of our Parent Portal, for use on mobile devices such as smartphones and tablets. If your school has switched on the Parent Portal, you can download the App and begin using it straight away.

Go to your usual App or Play store and search for 'Arbor'. Click the top option – see below



Hove Junior School is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.

We will send out the invitation email week commencing 26<sup>th</sup> June with details of how to set up your account and start using Arbor. (As this will be the first communication from Arbor, there is a possibility that the email will go straight into your junk or spam folder so please check here before contacting the school).

If you would like further information, you can visit:

<https://support.arbor-education.com/hc/en-us/articles/212097029-A-quick-introduction-to-Arbor-for-guardians-and-parents#available-data-on-your-child-0-3>

Kind regards,

**Mrs Maddie Southern**  
Headteacher

**Mrs Lorna Cummings**  
Head of School, Holland Road



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